



PREVENTATIVE MAINTENANCE





Preventative Maintenance

Fleming was established in Sydney's northern beaches and specialise in the import, installation, sales, service, repair and preventative maintenance of plastic auxiliary machinery, chillers and conveying systems throughout Australia and New Zealand. Over the years we have built long term relationships with our customers and we are privileged to work with some of Australia's most recognised manufacturing corporations on projects ranging from small system installations to large factory systems and custom-engineered, highly-skilled projects.

Fleming is a customer-focused company that puts the needs and wants of clients first. We measure our performance by what we would expect as a customer and by what we have achieved through the long term relationships we have built through ensuring professionalism and reliability of our services over many years. Throughout every job process, we strive to maintain clear & open communication with our clients and provide exceptional service support.

Preventative maintenance is an essential component of manufacturing and machinery . However, if done the wrong, it can be more burdening than beneficial. We have made it our priority to ensure that the products we have built our name on, also have the expert technical support that our highly valued suppliers expect from us. Our technicians who liaise closely with our supplier partners ensure they are always at the forefront of product developments. This experience and expertise have positioned us as one of the most reputable in our field and regarded highly by our partnerships and existing customers.

Service support is at the core of what we do and having a mutually beneficial partnership within our products and technical support team goes hand in hand - that is why we have trained our technicians to be not only professional and skilled at what they do but also take the time to make sure all our client's needs are met and fluent processes within our organisation and yours are always maintained.

We also understand that your place of business is a valuable and highly professional environment and should unquestionably be treated with respect. You can be assured that our technicians respect our valued customers and perform their services with the utmost professionalism - Their job our job is to ensure that we only provide the highest quality service that will not compromise your operations or the integrity of your business.

Fleming customers can be confident that we will remain available to them at all times.

**If you would like learn more please speak to
one of our staff. 1300 730 736**

Our Commitment

Safe work Methods

Prior to our work we provide SWMS pre-work checklist.

COVID-19 - you can be assured that Fleming are taking every precautionary action to protect the health and safety of our customers and our staff adhering to all Safe Work Australia and the Department of Health COVID-19 guidelines and regulations.

Technicians at your site

We will comply with all requirements for the safety of your company as well as minimal interruptions to operations.

Any items we bring to your site will be removed from the site and we will ensure work space is kept tidy with minimal disruptions to operations.

Parts / repairs and Quotes

We will provide a detailed costs breakdown i.e. labour (no. of hours and hourly rate) individual material costs and accounts of any parts and repairs that may be required in the service report

Parts/ repairs to be followed up and quoted within 48 hours of service.

Spares

In most cases we will provide spares to replace as required. If spares are not available we will order the replacement parts within 48 hours with approval.

Follow up repairs

Any additional repairs / parts that are not included in the PM will be quoted separately.

Service Reports

Fleming will provide a hard copy of the custom service checklist on the day of service that will be signed by both technician and site manager.

A soft copy will be issued by the Fleming service manager within two days of completion.

Fleming will keep a record of these reports for future reference

Work Schedule

Tasks will be performed within a week of the agreed /scheduled date (variation can only be negotiated date by date)

How Preventative Maintenance benefits your business

- Prevent major repairs and unexpected breakdowns
- Reduce downtime
- Increase asset reliability
- Maintain productivity overtime
- Increase asset lifespan
- Safer workplace environment